Accessing the Schedule *of* Benefits

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Log in to the new secure Health Net provider portal at
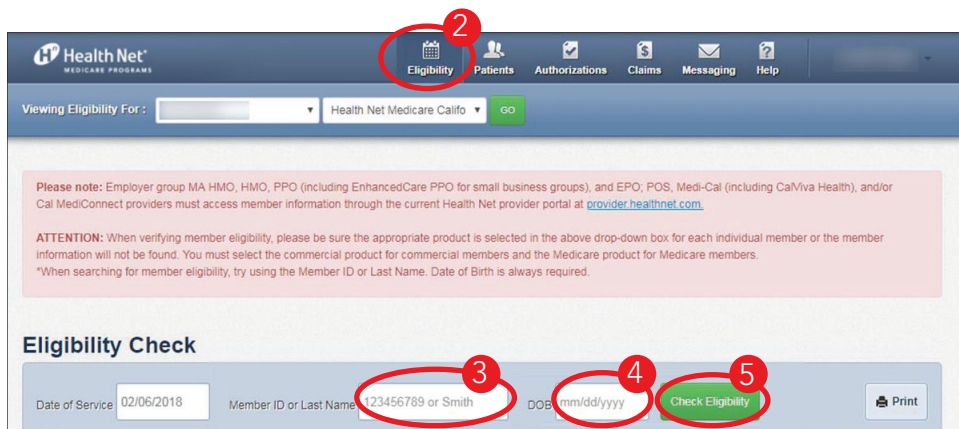**provider.healthnetcalifornia.com** to access the *Schedule of Benefits*.

Accessing the Schedule of Benefits

Follow the steps below to locate the member's *Schedule of Benefits*.

1. Log in to the new Health Net provider portal at provider.healthnetcalifornia.com. Select the applicable product from the drop-down menu and then select *Go*. Not all lines of business are listed in the screenshot below.
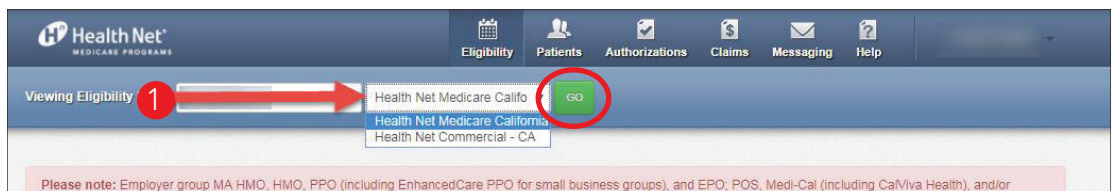
2. Select the *Eligibility* icon.

3. Enter the member's identification (ID) number or enter the member's last name.
   For member ID numbers starting with C, enter the full 11-digit C number or U number (C1234567890 or U1234567890). For member ID numbers starting with R, enter the 9 or 11 digits (R12345678 or R1234567800). Do NOT add MM1.

4. Enter date of birth.

5. Select *Check Eligibility*.

(continued)

6 Select the hyperlink, which is the member's name.

7 Select *Schedule of Benefits*, located in the left-hand menu, to access the member's *Schedule of Benefit* information.

8 Select *Schedule of Benefits*, located on the right side to open the PDF.